

WARRANTY TERMS & CONDITIONS

1. **Purchasers Statutory Rights**

The rights (including implied rights) and remedies, which the owner has under the Australian Consumer Law (ACL) are additional to the benefits conferred by this CouplerTec Product Warranty.
2. **CouplerTec Warranty:**
 - 2.1 Subject to the terms and conditions herein, CouplerTec warrants its Electronic Rustproofing Systems to be free from defects in materials and workmanship for a period of FIVE (5) years from the date of purchase. Its obligation under this warranty is limited to the replacement of any such defective product.
3. **Limitations on products covered by this warranty.**

Any form of modification and/or adaption made to the product(s) shall void this warranty in its entirety.
4. **Conditions:**
 - i. This CouplerTec warranty only applies in relation to CouplerTec Electronic Rustproofing Systems which have been installed in accordance with the Products Installation Guide; and
 - ii. proof of purchase in the form of a receipt from an authorised CouplerTec Dealer is presented when claiming warranty.
5. **Service:**

For warranty service please contact CouplerTec on *free call 1800 667 878*.

 - i. In the event that the product or part of the product has to be returned to CouplerTec's Service Department, the owner is responsible for all transport and transportation insurance costs incurred.
6. **Exclusion:**

This CouplerTec warranty excludes:

 - a. Subject to the purchaser's rights referred to herein, CouplerTec hereby excludes and disclaims to the maximum extent by law and all other liability in respect of the product.
 - b. This CouplerTec warranty does not apply to:
 - i. failure caused by accident, misuse or negligence to properly install the product in accordance with the Product Installation Guide.
 - ii. product where the serial number is removed or defaced.
7. **What the owner must pay for:**
 - 7.1 The owner must pay for:
 - i. cost of removing the product from its installation.
 - ii. cost of any re-installation.
 - iii. any cost of delivery of the product to CouplerTec's Service Department.
8. This warranty only applies to product purchased in Australia, and only applies while such products are used in Australia. Products purchased outside of Australia and failure incurring inside Australia are not covered by this warranty.
9. The above warranty conditions are subject to change without prior notice.

For warranty service please call 1800 667 878